

# TERMS AND CONDITIONS FOR THE SALE OF VEHICLE SERVICE HISTORY INFORMATION

## I. General Provisions

1. These Terms and Conditions define the rules for using the online store available at <https://usacars.net.pl> (hereinafter: the “Store”) and the conditions for concluding contracts for the sale of vehicle service history information (hereinafter: the “Service”).
2. The online store is operated by USA CARS, registered at 65A Czulchowska Street, 89-600 Chojnice, Poland, VAT ID: 555 19 38 756.
3. Contact with the Store owner is possible via e-mail: [usacars.chojnice@gmail.com](mailto:usacars.chojnice@gmail.com).

## II. Definitions

1. **Client** – a natural person with full legal capacity, a legal person, or an organizational unit that concludes a contract with the Store to purchase vehicle service history information.
2. **Service** – a service consisting of delivering to a registered Client detailed information about a vehicle’s history, such as technical data, service inspections, accident history, ownership records, mileage, etc.
3. **Store** – the online platform available at <https://usacars.net.pl> where the Client may view the offer, place orders, and purchase vehicle service history information.

## III. Offer and Orders

1. All Services offered in the Store concern vehicle history information based on data available in public databases and other sources.
2. The Service prices displayed on the Store’s website are gross prices (including VAT) and expressed in PLN.
3. The Store offers the following type of Service:
  - Vehicle Service History Report (full history, completed service inspections, number of owners, accidents, etc.).
4. Orders can be placed 24/7 via the order form available to registered users on the Store’s website.
5. By placing an order, the Client declares that they have read and accepted these Terms and Conditions.

## IV. Conclusion of Contract

1. The contract for the sale of the Service is concluded once the Store confirms acceptance of the order for processing.
2. After the order is placed and paid for, the Client will be granted access to download the vehicle service history report in PDF or another format.
3. The sales contract is concluded in Polish, and the Service is delivered electronically.

## **V. Payments**

1. The Store accepts the following forms of payment:
  - Bank transfer to the Store's account,
  - Online payment via electronic payment systems (Przelewy24, Stripe).

## **VI. Client Account Top-Up and Settlements**

1. The Store provides Clients with the option to top up their individual accounts (so-called "Client Wallet") to use these funds later for purchasing vehicle service history reports.
2. Top-ups can be made via:
  - Bank transfer,
  - Online payment (Przelewy24, Stripe),
  - Other methods made available by the Store.
3. The minimum top-up amount and any applicable limits are specified on the Store's website.
4. After a successful top-up, funds are credited to the Client's account and shown as available balance.
5. When placing an order for a report, the fee is automatically deducted from the Client's available balance.
6. If the Client's balance is insufficient, the order cannot be processed until the balance is replenished.
7. Funds stored in the Client's account are not subject to interest or cash withdrawal, except in cases specified in point 8.
8. The Client has the right to request a refund of unused funds, provided they were not used for report purchases, within 20 days of the last top-up. The refund is made to the same payment method originally used for the top-up.
9. The Store reserves the right to introduce promotions, discounts, or bonuses for account top-ups, which will be announced on the Store's website.

## **VII. Right of Withdrawal**

1. The Client has the right to withdraw from the sales contract within 14 calendar days without providing a reason. However, due to the nature of the Service (delivery of digital information), the Client loses the right of withdrawal once the Service provision begins, i.e., once the report is made available in the Client's account.
2. To exercise the right of withdrawal before the Service provision begins, the Client must notify the Store of their decision by sending an explicit statement (e.g., via e-mail or registered letter).
3. In the event of withdrawal before the Service is provided, the Store will refund the full amount paid by the Client.

## **VIII. Complaints**

1. The Client has the right to file a complaint if the purchased Service does not comply with

- the contract, e.g., if the delivered information is incorrect or does not concern the ordered vehicle.
2. A complaint must be submitted immediately after discovering the non-compliance, but no later than within 14 days of receiving the Service.
  3. Complaints may be submitted by e-mail to: [usacars.chojnice@gmail.com](mailto:usacars.chojnice@gmail.com) or via the complaint form available on the Store's website.
  4. Upon receiving a complaint, the Store will promptly review it and take appropriate action (correction of the report, refund, or another solution).

## **IX. Personal Data Protection**

1. The Store processes Clients' personal data in accordance with applicable laws, including the GDPR.
2. Detailed information on personal data processing is provided in the Privacy Policy available on the Store's website.

## **X. Final Provisions**

1. The Store reserves the right to amend these Terms and Conditions. Any changes take effect from the moment they are published on the Store's website.
2. In matters not regulated by these Terms and Conditions, the provisions of the Civil Code and other applicable Polish laws shall apply.
3. Any disputes arising from the sales contract will be settled by the court having jurisdiction over the Store's registered office.